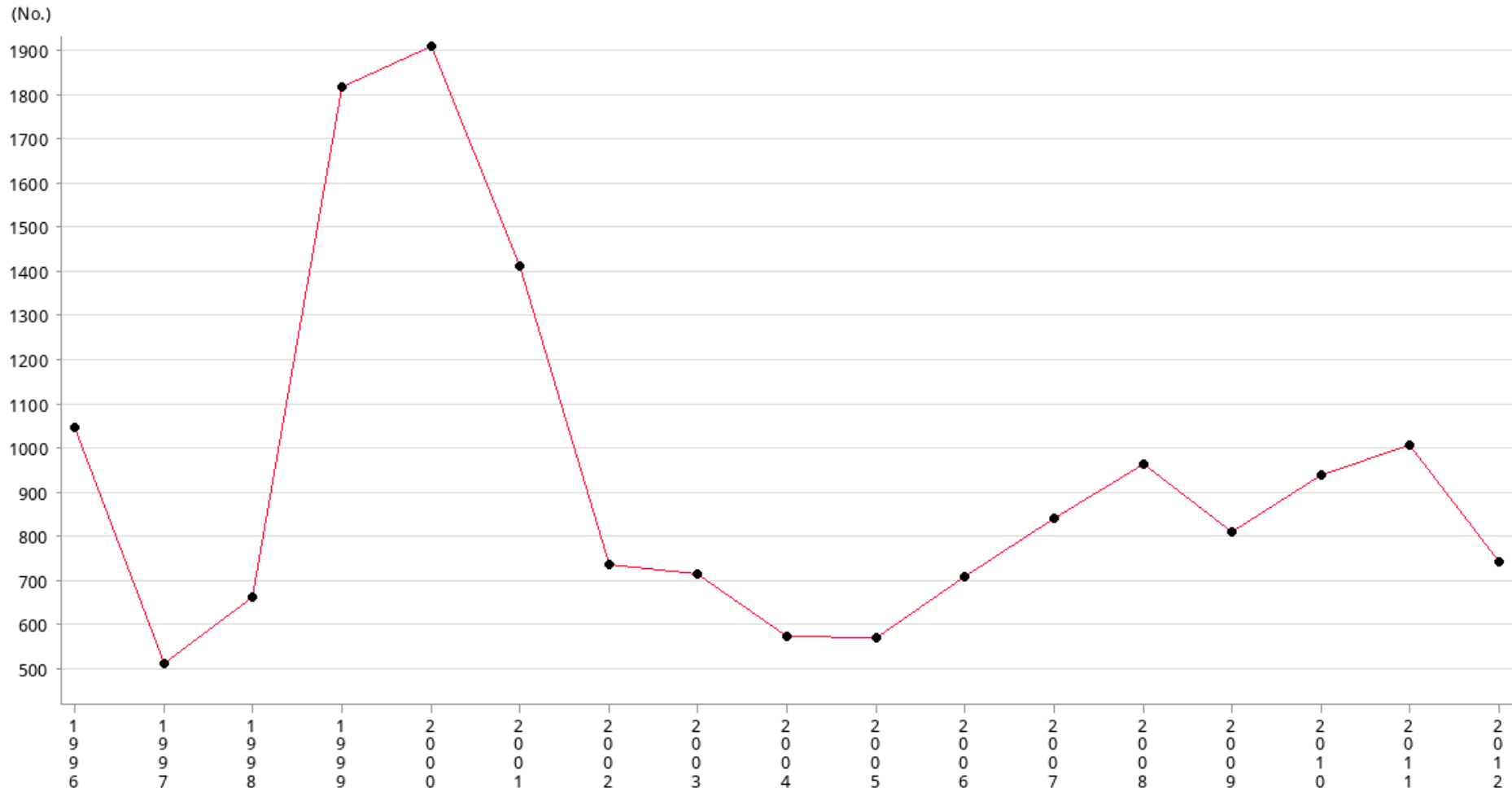


Social Indicators of Hong Kong
Number complaints concerning travel tours



Year	1996	1997	1998	1999	2000	2001	2002	2003	2004	2005	2006	2007	2008	2009	2010
No.	1038	513	660	1799	1890	1399	734	712	572	570	705	837	959	805	932

Year	2011	2012
No.	999	738

Operational Definitions

The number of complaints concerning travel tours, as provided by the Travel Industry Council of Hong Kong.

Footnote

All figures are collected from Travel Industry Council of Hong Kong since 1996.